

Possible Data Security Incident

PROSPECT, CONNECTICUT - January 25, 2019 - The optometry offices of Dr. Thomas DeLuca, Dr. Anthony Marciano & Associates, PC became aware of a potential data security incident that may have resulted in unauthorized access to personal information, including Social Security Numbers and limited health information. At this time, we are not aware of any attempted or actual misuse of anyone's information as a result of this incident. However, we have sent notification letters to potentially impacted individuals out of an abundance of caution to notify them of this incident and to provide resources to assist them. We sincerely apologize for any inconvenience or concern this incident may cause.

On November 29, 2018, we were the victim of a ransomware attack, which affected our network and some patient files by encrypting them. We immediately took action to prevent further infection and restored our network from clean backup files. Our investigation revealed that patient files containing personal information were stored on two servers infected by the ransomware. This information may have included patients' names, Social Security Numbers, and limited treatment information.

We take the privacy and security of all information in our control very seriously, and we want to assure you that we are taking steps to prevent a similar event from occurring in the future. These steps include: closing all remote access to our network, installing enhanced anti-virus software, and obtaining ransomware protection.

We mailed letters to individuals potentially impacted by this event, which include information about the incident and steps potentially impacted individuals can take to monitor and protect their personal information. We have also established a toll-free call center to answer questions about the incident and related concerns. The call center is available Monday through Friday from 8 am to 9 pm, Eastern Time and can be reached at **(844) 322-8213**. In addition, out of an abundance of caution, we are offering complimentary identity theft protection and credit monitoring services through ID Experts to potentially impacted individuals at no cost to them.

The privacy and protection of personal information is a top priority for Dr. Thomas DeLuca, Dr. Anthony Marciano & Associates and we sincerely apologize for any concern or inconvenience that this may cause you.

The following information is provided to help individuals wanting more information on steps they can take to protect themselves:

How do I obtain a copy of my credit report?

You can obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies. To order your credit report, free of charge once every 12 months, please visit www.annualcreditreport.com or call toll free at **1-877-322-8228**. Contact information for the three nationwide credit reporting agencies is included in the e-mail and letter, and is also listed at the bottom of this page.

How do I put a fraud alert on my account?

You may consider placing a fraud alert on your credit report. This fraud alert statement informs creditors to possible fraudulent activity within your report and requests that your creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact Equifax, Experian or TransUnion and follow the Fraud Victims instructions. To place a fraud alert on your credit accounts, contact your financial institution or credit provider. Contact information for the three nationwide credit reporting agencies is included in the letter and is also listed at the bottom of this page.

Contact information for the three nationwide credit reporting agencies is as follows:

Equifax Security Freeze
PO Box 105788
Atlanta, GA 30348
1-800-685-1111
www.equifax.com

Experian Security Freeze
PO Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion (FVAD)
PO Box 2000
Chester, PA 19022
1-800-888-4213
www.transunion.com

