



### **A Notice to Our Patients about a Recent Email Incident**

We take the privacy and security of our patients' information very seriously. This notice is to inform our patients of an incident that may have involved some of that information.

On February 7, 2019, we determined that there may have been unauthorized access to some of our employees' email accounts in October 2018. We conducted an investigation, which included hiring a leading third party forensic firm to determine how the incident occurred and what information was contained in the email accounts. The investigation indicated that some patient information was contained in the email accounts, and may have included patients' names, dates of birth, health insurance information and information related to care patients received at our hospital. In some limited instances, social security numbers and driver's license numbers were also included in the email accounts.

We began mailing letters to affected patients on April 8, 2019. If you believe you have been affected by this incident or have any questions, please call 1-866-340-0318, Monday through Friday, 7 a.m. to 4 p.m. MT.

While we have no indication that any of our patients' information has been misused, we recommend patients review the statements they receive from their health insurer. If they see charges for services they did not receive, please contact the insurer immediately. For the limited number of patients whose social security numbers or driver's license numbers were impacted, we are offering complimentary credit monitoring and identity protection services.

We deeply regret any concern or inconvenience this may cause our patients. To help prevent a reoccurrence of a similar event, we are emphasizing email security through our staff education and are reviewing our email security procedures.